

## ***Veteran's Program Testimonial:*** ***April 2018***

### **PETER'S STORY**



#### **Patient Outcome — Veteran's Program**

**Patient: Peter H.  
Vietnam War Veteran**



As a Vietnam vet, I am a very complex person and patient.

Due to serious illness and physical disability, I was told I would have to go from the hospital to a long term care nursing home for the rest of my life. I had been at Touchpoints at Manchester for short term rehab sometime ago so I decided to go back.

Between my PTSD and years of having a angry, negative attitude, I was not the easiest guy to be around never mind care for. **But something amazing happened to me at Touchpoints. The wonderful staff helped me become a more positive person.** All the staff, including housekeeping, dietary, rehab, nursing and Veteran support made me feel comfortable, valued and very cared for. I give them all an A+.

This new found positive outlook and support from the amazing people at Touchpoints got me motivated and determined to improve enough to go home again.



Well today is the day, I am getting on a airplane to go live with my beloved daughter!

Kim helped me put together a Thank You party for the staff I have grown to love.

I was trying to find the words that expressed how I feel about my new found friends.

"Touchpoints touched my heart," suddenly just flowed from my lips.

**Truly, Touchpoints touched my heart!**

\*Results and experience vary by patient.

\*\* Patient information appears with express written consent.